



# Northern Districts Inclusion Award

*"Benefitting the whole community"*

The Inclusion Award recognises and celebrates businesses that incorporate an inclusive approach for all customers through their business design, culture, advertising, recruitment, training and customer service.

A socially inclusive business recognises that every person matters, regardless of their circumstances. The inclusion award gives customers, staff and business owners the opportunity to nominate and reward local businesses for their inclusive efforts.

Some good examples of inclusive practices include:

- Continually thinking of ways to improve and provide training for your staff so that they can meet the needs of the community i.e. people with disability, seniors, and people from Culturally and Linguistically Diverse (CALD) backgrounds.
- Making your business as accessible as possible i.e. consider your seating layout, install ramps, grab rails, wider doors, 'rest stop' seating and quieter spaces, visual guides and signage, making sure that service or pay points in your business have reduced noise levels and are clutter free.
- Exploring employing people from a wide and varying talent pool within the community.

## YOUR INCLUSION AWARD ENTRY

All entries are to be sent:

**Via post:** Northern Districts Inclusion Award  
PO BOX H211  
HURLSTONE PARK NSW 2193

**By email:** [chris@precedent.net](mailto:chris@precedent.net)

If you would like assistance to submit your nomination, please contact the Social Inclusion Officer at the City of Ryde on 9952 8222 or Community Services Manager at Lane Cove Council on 9911 3592.

## INCLUSION AWARD PRESENTED BY



## NOMINATIONS

Nominations are welcome from everyone in the community.

Customers can nominate an inclusive business and provide examples to support their nomination. Please tick the 'Customer Nomination' box on the top of the entry form.

Business owners and staff can also nominate their business. Self-nominations must include specific examples of their inclusive approach in their business delivery and customer service. Businesses or staff who nominates their business must tick 'Business Entry' on the top of the entry form.

## ELIGIBILITY

To be eligible for this award, businesses must:

- Provide products or services in a way that accommodates the diverse needs of customers and staff (for example via their training, design and policies)
- Demonstrate a commitment to inclusion via their behaviour, attitudes and physical accessibility of the business.
- Operate in the Ryde, Hunters Hill or Lane Cove Local Government Areas

## JUDGING

The judging of this Award is based on the information submitted and each entry will be assessed against the eligibility criteria.

## WINNERS

Winners will be announced at the 2020 Northern Districts Local Business Awards Presentation Evening at The Epping Club on Monday 9th November.

## AWARD

The 2020 Inclusion Award winner will have their business featured in a promotional video. The winner's achievement will also be celebrated in the local council newsletter.

**ENTRIES CLOSE: Wednesday 30th September 2020**



# Northern Districts Inclusion Award

**Please tick one category:**

Customer Nomination

Business Entry - Self Nomination

**Your contact details:**

Business Name: .....

Contact Name: .....

Business Address: .....

Suburb: ..... Postcode: .....

Telephone: ..... Mobile: .....

Email: .....

**1. As a customer/ Staff member/ Business Owner, how does the business accommodate the diverse needs of its customers and staff?**

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**2. As a customer/ staff member/ business owner, how does the business show it is committed to creating a welcoming and inclusive environment for its customers and staff?**

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**ENTRIES CLOSE: Wednesday 30th September 2020**